

# BGE Customer Data Web (CD Web) Guidelines

## Table of Contents

What is CD Web? .....	3
How to request access to CD Web.....	3
Login Page .....	3
Home Page.....	6
Choice ID Types and Available Data.....	7
Meter Types .....	7
Requesting Data.....	8
Display Requests .....	9
Monthly Usage.....	9
Monthly Usage with Bill View – Suppliers Only .....	11
15-Min Interval .....	14
Create Requests .....	17
15-Min Interval .....	18
Monthly Usage.....	22
Combined Monthly and 15-Min Interval Request: .....	24
Hourly Interval: .....	26
Submit File Requests.....	28
Monthly & 15-Min Interval .....	28
Hourly Interval .....	29
Building Input Files.....	30
File Limits & Input and Output Types .....	30

CSV Electric Input File Format.....	30
XML Electric Input File Format.....	32
XML Gas Input File Format.....	34
Sample Output Files.....	35
CSV Monthly Usage – single meter.....	35
CSV Monthly Usage – multiple meters.....	35
CSV 15-Min Interval.....	35
CSV Hourly Interval.....	36
XML Monthly Usage Electric.....	36
XML 15-Min Interval.....	36
XML Monthly Usage Gas.....	37
Customer Account Information.....	37
Daily Usage Data (Suppliers Only).....	41
Retrieve Output.....	43
Global Alert Messages.....	44
Log Out.....	46
Troubleshooting.....	46
Glossary.....	47

## What is CD Web?

The Customer Data Web (CD Web) application provides licensed electric and gas suppliers with the capability to access 12 months of gas and/or electric monthly usage data as well as 12 months of interval data for electric account that have interval metering. In addition, it includes account-specific information such as customer name, bill group, PLC values, etc. Users are required to obtain a Letter of Authorization (LOA) from the customer before submitting a request.

## How to request access to CD Web

If your organization does not currently have access to CD Web, please complete the CD Web Agreement and the [CD Web New User Information Form](#) and send both documents to [electric.supplier.relations@bge.com](mailto:electric.supplier.relations@bge.com). Please include authorized 3rd party users (such as EDI providers) if they do work on your behalf and notify us if you use automated processes to retrieve data in CD Web. BGE required organization to provide names and contacts for two individuals that will be called Custodians. The Custodians will be responsible for requesting access to new users in the organization and notifying BGE of users who should not have access any longer.

If your organization is approved, each user will receive a personal set of credentials. If your organization has a signed agreement in place, then the custodian should complete [CD Web New User Information Form](#) for new users. **Requests received from individuals will be rejected.**

We will create individual CD Web login credentials and send them to individual users directly. Please keep your credentials secure and do not share them with others.

## Login Page

To access CD Web, you can use the CD Web link in the upper right corner of [www.supplier.bge.com](http://www.supplier.bge.com) site, the CD Web link on the top or bottom of the [www.supplier.bge.com](http://www.supplier.bge.com) site, or simply type <https://secure.bge.com/cdweb/login> in the search window of your browser. CD Web is supported on Edge, Chrome, and Firefox.

CDWeb | DSWeb | Contact Us

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Energy Choice Supplier Site

Home Gas Electric Document Library

## Welcome to BGE's Energy Choice Supplier Site

BGE's Energy Choice Supplier Site is designed to provide new and active Gas and Electricity Suppliers with the information needed to register and to conduct business in BGE's territory. There is also information for Aggregators, Brokers and Energy Consultants.

### Active Supplier?

Electricity Supplier Info Gas Supplier Info

Are you a New Supplier?

New Electricity Supplier >

Supplier Updates






Helpful Links

- BGE.com
- Related Sites
- CDWeb**
- DSWeb

Site Information

- Terms of Use
- Accessibility
- Sitemap

Stay Connected

Electric (410) 470-6900

You must enter your CD Web Username and Password (case sensitive), view and agree to the Terms and Conditions, and click the **"Submit"** button or hit **Enter**.

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## Sign In To Your Customer Data Web Account

**Announcement:**  
A new version of CD Web will go live on December 1st!

**Username**

Your username was sent to the email address you provided upon initial sign up.

Remember username on this device [?](#)

**Password**

[Forgot username or password?](#) [?](#)

Yes, I understand and agree to the terms and conditions I have read in the link provided below.  
[View Terms and Conditions](#)

**Submit**

**Need Access?**  
Complete [New User Information Form](#) and [CD Web Agreement](#). Email these to  
[Catherine/Contractor - BSC](#) ([RachaelCatherine.Morris@exelon.com](mailto:RachaelCatherine.Morris@exelon.com)), [Adhikari, Tanushri A/Contractor - BUI](#) ([Adhikari.Tanushri.A@exelon.com](mailto:Adhikari.Tanushri.A@exelon.com))

You can utilize the **Remember username on this device** option by clicking on the checkmark. Your username will be saved for 1 month in the cache on your computer.

**Username**

UserName

Your username was sent to the email address you provided upon initial sign up.

Remember username on this device [?](#)

If your credentials are correctly entered, you will be directed to the CD Web Home Page.

After two incorrect attempts at entering your credentials, your account will be locked for 20 minutes. After the 20 minute lock-out period, you can re-enter your correct credentials.

Helpful links to documents have been provided at the bottom of the Login page and throughout the application. You can access the **New user Information Form**, **CD Web Agreement**, **FAQs**, and **Contact Us Information**.


**Need Access?**

Complete [New User Information Form](#) and [CD Web Agreement](#). Email these to [Electric.Supplier.Relations@bge.com](mailto:Electric.Supplier.Relations@bge.com)

**Have Questions?**

[Download the FAQs](#), or [Contact Us](#) for additional assistance.

## Home Page



[Home](#)
[Request Data](#)
[Retrieve Output](#)

[LOG OUT](#)

### Customer Data Web

Customer Data Web provides suppliers, aggregators, brokers and 3rd party consultants with the tools to get customer consumption data. If you have any questions or run into a problem retrieving gas customer data, call 410-470-9598. If you have a problem related to retrieving electric customer data, call 410-470-6900.

#### Request Data

- There are 4 ways to request data: **Display**, **Create Request**, **Submit File** or **Customer Account Information**.
- The **Display** option returns data to your screen immediately. The data is limited to 45 days of 15-Min Interval data or 12 months of Monthly Usage.
- The **Create Request** and **Submit File** options allow you to request usage for multiple accounts. 15-Min Interval and Monthly Usage data is available the same day while Hourly Interval Usage will be returned the next business day.
- The **Customer Account Information** option will allow you to retrieve limited customer data without usage details.

[Go to Request Data](#)

#### Retrieve Output

Retrieve Output allows you to retrieve output files that you have requested either today or the previous business day.

[Go to Retrieve Output](#)

The **Home** page displays the descriptions of the **Request Data** and **Retrieve Output** options and has links to those options on the top ribbon and under each explanation.

It also has **helpful links** at the bottom of the page.

## Choice ID Types and Available Data

Data is available for **active** Gas and Electric Choice IDs only. We recommend viewing the **Monthly Usage** data to obtain the details of the customer's account.

**NOTE: All requests must use Choice IDs (CID), except for the Customer Account Information requests.**

### Meter Types

By bringing up the Choice ID in **Display Monthly Usage** mode you can identify the type of meters on the account by looking at the **Mtr Type**.

MV90 Meter – SS-ELE

Legacy Meter - EM-ELE

AMI Meter – AMI-ELE-BGE

**NOTE:** AMI 15-Min data is only available for a small number of meters that have been converted from MV90 to AMI since Fall 2018.

The screenshot shows the BGE web portal interface. At the top, there is a green header with the BGE logo and 'An Exelon Company'. Below the header, there are navigation tabs: 'Home', 'Request Data' (which is underlined), and 'Retrieve Output'. A 'Back' link is visible on the left. The main heading is 'Monthly Usage - Electric'. Underneath, there is a section for 'Account Information' which contains three rows of redacted data for 'ACCOUNT NAME', 'SERVICE ADDRESS', and 'BILLING ADDRESS'. Below this is a table with columns: CHOICE ID, CUSTOMER SEGMENT, TARIFF CODE, CAP PLC EFFECTIVE, CAP PLC EFFECTIVE, TRANS PLC EFFECTIVE, and TRANS PLC EFFECTIVE. The data row shows: [redacted], RLH, 45, 2020-06-01 3.215472, 2021-06-01 2.945871, 2020-01-01 4.302656, 2021-01-01 3.307631. At the bottom, there is another table with columns: POLR TYPE, BILL GROUP, SPECIAL BILLING, MULTIPLE METERS, MTR NUMBER, MTR TYPE, and LOW INCOME. The data row shows: -, 10, -, N, [redacted], AMI-ELE-BGE, and LOW INCOME.

Please refer to the table below to see what data is available for each type of account. **Requesting the wrong data type will lead to errors.**

	Monthly Usage Billed Data-12 Months	Hourly Interval Usage	15-Min Interval Usage
Legacy Meter	X		
AMI Meter	X	X	
MV90 Meter	X		X
15-Min AMI (converted from MV90)	X	X	X

- You can request up to 45 days of 15-Min Interval data using the **Display** option
- You can request up to 2 years for MV90 and for 15-Min AMI data using the **Create** or **Submit file** options

## Requesting Data



The **Request Data** tab has a few options that users can choose from: **Display** data, **Create Request**, **Submit File: Monthly and 15-min Interval**, **Submit file: Hourly Interval** and **Customer Account Information**. The page defaults to the **Display** option.

It also has **helpful links** at the bottom of each option page.

## Display Requests

Display request returns data immediately on the screen for one Choice ID at a time.

## Monthly Usage

Monthly Usage data is available for all Choice IDs (Legacy, AMI, MV90, 15-Min AMI) – it shows **billed** total monthly usage

The screenshot shows the 'Request Data' interface. At the top, there are navigation links: 'Home', 'Request Data' (highlighted), 'Retrieve Output', and 'LOG OUT'. Below the navigation is the 'Request Data' title and a brief instruction: 'Navigate between the request data options provided. **Display** returns data immediately. **Create** and **Submit File** options return usage in XML or CSV format. **Customer Account Information** enables retrieval of limited account data.'

On the left, a 'NAVIGATE' menu lists several options: 'Display' (highlighted), 'Create', 'Submit File: Monthly & 15-Min Interval', 'Submit File: Hourly Interval', 'Customer Account Information', and 'Download: Daily Usage'.

The main content area is titled 'Account Information' and contains a form with the following fields and options:

- A text input field for 'Choice ID'.
- Radio buttons for '15-Min Interval' (unselected) and 'Monthly Usage All Accounts' (selected).
- A dropdown menu for 'Account Type' with 'Electric' selected.
- 'Cancel' and 'Submit Request' buttons.

At the bottom left, there is a footer: 'Have Questions? Download the FAQs, CD Web Guidelines, or Contact Us for additional assistance.'

To retrieve monthly usage, a user must enter a valid, 10-digit Choice ID (CID) and click on the **“Submit Request”** button.

You will receive information in two tables. The first table, **Account Information** will show basic account information such as customer’s name, service and billing addresses, CID, segmentation, tariff\*, capacity and transmission PLC data, POLR Type, bill group, special billing (if applicable), meter info, and Low-income\*\*.

\*If the **Tariff Code** denotes a number ‘1’ in front then this signifies that the customer is currently enrolled with a supplier.

\*\*The “Low Income” field is designed for future use after the Low-Income Supplier Offer Tracking (regulatory requirement) is implemented.

The **Customer Segment** data will provide the “Rate Class” (i.e.: “R” for residential, “G” for small commercial or “Interval GL” for large service customers with a primary service or GLP accounts with a 15-Min Interval-metered account.

## Monthly Usage - Electric

### Account Information

ACCOUNT NAME		SERVICE ADDRESS			BILLING ADDRESS	
[REDACTED]		[REDACTED] Glen Burnie MD 21061			[REDACTED] Edgewood MD 21040	

CHOICE ID	CUSTOMER SEGMENT	TARIFF CODE	CAP PLC EFFECTIVE	CAP PLC EFFECTIVE	TRANS PLC EFFECTIVE	TRANS PLC EFFECTIVE
[REDACTED]	R	40	2020-06-01 5.114551	2021-06-01 5.549952	2020-01-01 5.470081	2021-01-01 5.933826

POLR TYPE	BILL GROUP	SPECIAL BILLING	MULTIPLE METERS	MTR NUMBER	MTR TYPE	LOW INCOME
-	21	-	N	[REDACTED] 2	AMI-ELE-BGE	

On the second table, you will see **Usage Data** for monthly billed usage:

## Usage Data

METER READING					PEAK USAGE			USAGE FACTORS				OTHER		
METER READ (FROM DATE)	METER READ (TO DATE)	DAYS USED	READING SOURCE (ACT/EST)	TOTAL kWh	ON kWh	INT kWh	OFF kWh	NON-TOU	ON PEAK	INT	OFF PEAK	SEASONAL CROSSOVER	DELIVERY DEMAND kW/kVA	GENTRANS DEMAND kW
2021-06-02	2021-07-01	29	A	2041	-	-	-	-	-	-	-	N	-	-
2021-05-03	2021-06-02	30	A	1496	-	-	-	2,317,312	-	-	-	N	-	-
2021-04-01	2021-05-03	32	A	1098	-	-	-	1,812,143	-	-	-	N	-	-
2021-03-02	2021-04-01	30	A	1187	-	-	-	1,885,933	-	-	-	N	-	-
2021-02-01	2021-03-02	29	A	1668	-	-	-	2,116,357	-	-	-	N	-	-
2020-12-31	2021-02-01	32	A	1808	-	-	-	2,107,628	-	-	-	N	-	-
2020-12-02	2020-12-31	29	A	1478	-	-	-	1,920,594	-	-	-	N	-	-
2020-10-30	2020-12-02	33	A	1068	-	-	-	1,573,452	-	-	-	N	-	-
2020-09-29	2020-10-30	31	A	918	-	-	-	1,599,078	-	-	-	N	-	-
2020-08-28	2020-09-29	32	A	1562	-	-	-	1,914,892	-	-	-	N	-	-
2020-07-30	2020-08-28	29	A	2031	-	-	-	1,926,734	-	-	-	N	-	-
2020-06-29	2020-07-30	31	A	2648	-	-	-	2,035,729	-	-	-	N	-	-

Have Questions?  
[Download the FAQs, CD Web Guidelines](#), or [Contact Us](#) for additional assistance.

[New Request](#)

You can click on the **“New Request”** button and be re-directed to the previous screen.

## Monthly Usage with Bill View – Suppliers Only

Gas and Electric suppliers can select bill view options in the **Account Type** drop-down menu. This option will give them the ability to view customers’ invoices. As a reminder, **suppliers should only access customers’ bills for the period they were serving that customer.**

NAVIGATE

[Display](#)

[Create](#)

[Submit File: Monthly & 15-Min Interval](#)

[Submit File: Hourly Interval](#)

[Customer Account Information](#)

### Account Information

15-Min Interval
 

Monthly Usage All Accounts

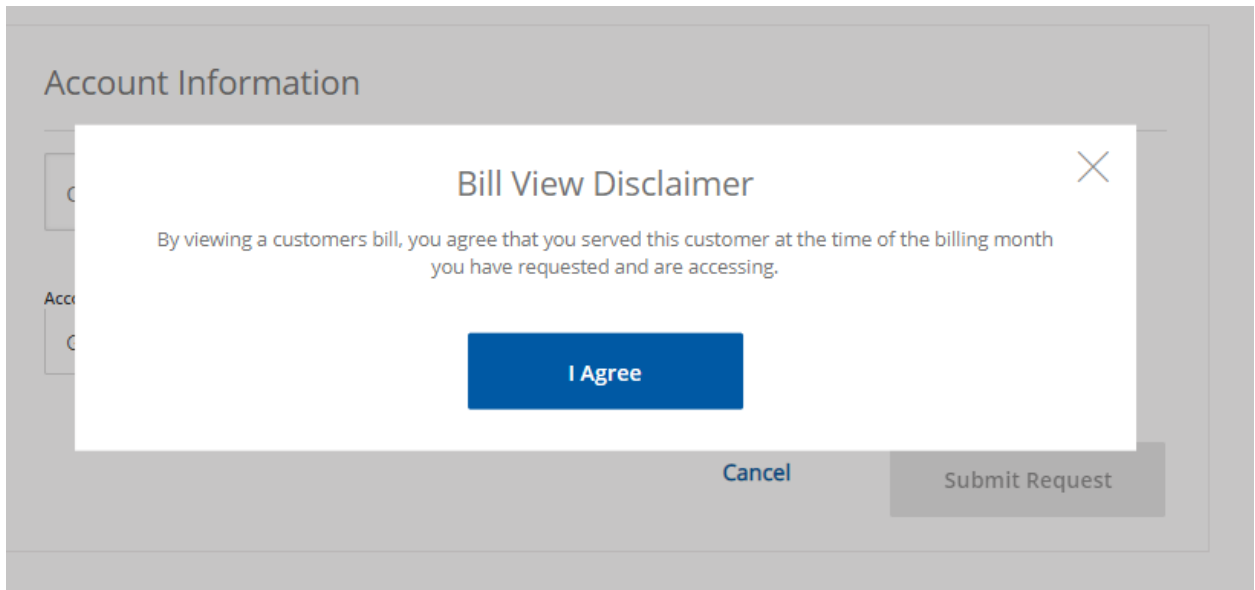
Account Type

Electric w/bill

▼

[Cancel](#)
[Submit Request](#)

When supplier selects a bill view, they will see a Bill View Disclaimer:



After clicking on the “**I Agree**” button, the electric supplier will see customer’s information as described above, with links to the bills added to the left on the **Usage Data** table:

## Usage Data

Bill View	METER READING					PEAK USAGE			USAGE FACTORS		
	METER READ (FROM DATE)	METER READ (TO DATE)	DAYS USED	READING SOURCE (ACT/EST)	TOTAL kWh	ON kWh	INT kWh	OFF kWh	NON-TOU	ON PEAK	INT
<a href="#">2021-07-01</a>	2021-06-02	2021-07-01	29	A	2041	-	-	-	-	-	-
<a href="#">2021-06-02</a>	2021-05-03	2021-06-02	30	A	1496	-	-	-	2.317312	-	-
<a href="#">2021-05-03</a>	2021-04-01	2021-05-03	32	A	1098	-	-	-	1.812143	-	-
<a href="#">2021-04-01</a>	2021-03-02	2021-04-01	30	A	1187	-	-	-	1.885933	-	-
<a href="#">2021-03-02</a>	2021-02-01	2021-03-02	29	A	1668	-	-	-	2.116357	-	-
<a href="#">2021-02-01</a>	2020-12-31	2021-02-01	32	A	1808	-	-	-	2.107628	-	-
<a href="#">2020-12-31</a>	2020-12-02	2020-12-31	29	A	1478	-	-	-	1.920594	-	-
<a href="#">2020-12-02</a>	2020-10-30	2020-12-02	33	A	1068	-	-	-	1.573452	-	-
<a href="#">2020-10-30</a>	2020-09-29	2020-10-30	31	A	918	-	-	-	1.599078	-	-
<a href="#">2020-09-29</a>	2020-08-28	2020-09-29	32	A	1562	-	-	-	1.914892	-	-
<a href="#">2020-08-28</a>	2020-07-30	2020-08-28	29	A	2031	-	-	-	1.926734	-	-
<a href="#">2020-07-30</a>	2020-06-29	2020-07-30	31	A	2648	-	-	-	2.035729	-	-

Gas suppliers will see high-level customer information on the **Account Information** table and will have links to the customer's bills:

## Monthly Usage – Gas


### Account Information

ACCOUNT NAME	ACCOUNT ADDRESS	BILLING ADDRESS
[REDACTED]	[REDACTED] Baltimore MD 21214	[REDACTED] Pittsboro NC 27312

CHOICE ID	TARIFF CODE	BILL GROUP	LOW INCOME
[REDACTED]	11	06	

### CURRENT BILLS

	2021-07-12	<a href="#">View Bill</a>
	2021-06-10	<a href="#">View Bill</a>
	2021-05-11	<a href="#">View Bill</a>
	2021-04-09	<a href="#">View Bill</a>

### 15-Min Interval

**15-Min interval usage available for MV90 equipped accounts and AMI 15-Min Intervals which were converted from the MV90 accounts.**

To retrieve 15-Min Interval usage, a user must enter a valid 10-digit Choice ID, select start and stop dates from the calendars (or type them in the mm/dd/yyyy format), and click on “**Submit Request**” button. The **Start** and **End time** are set to default values; however, a user can easily adjust them if needed.

**NOTE: You can request data back to two years.**

**Data is limited to 45 days within two years.**

## Request Data

Navigate between the request data options provided. **Display** returns data immediately. **Create** and **Submit File** options return usage in XML or CSV format. **Customer Account Information** enables retrieval of limited account data.

NAVIGATE

**Display**

---

Create

---

Submit File: Monthly & 15-Min Interval

---

Submit File: Hourly Interval

---

Customer Account Information

---

### Account Information

---

Choice ID

15-Min Interval
  Monthly Usage All Accounts

### Date and Time Selection

---

Enter the Start and End dates for your request. These dates cannot be more than 45 days apart.

<p>Start Date <input type="text" value="10/03/2021"/> </p>	<p>Start Time <input type="text" value="00:01"/> </p>
<p>End Date <input type="text" value="10/26/2021"/> </p>	<p>End Time <input type="text" value="00:00"/> </p>

[Cancel](#)
[Submit Request](#)

Have Questions?  
[Download the FAQs](#), [CD Web Guidelines](#), or [Contact Us](#) for additional assistance.

The result will be displayed in two tables – **Account Information** and **Usage Data**. The **Scroll bar** within the **Usage Data** table should be used to see more data.

## 15-Min Interval Usage Data

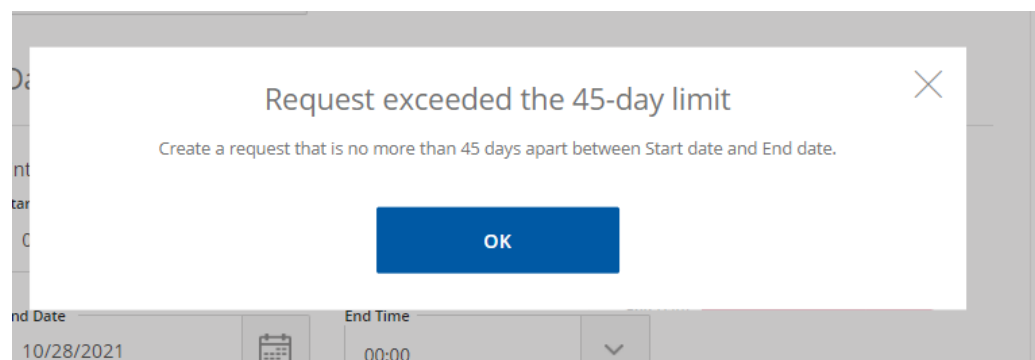
### Account Information

ACCOUNT NAME	CHOICE ID	START DATE AND TIME	END DATE AND TIME
[REDACTED]	[REDACTED]	2021-03-09 00:01	2021-03-18 00:00

### Usage Data

READING DATE	START TIME	END TIME	kWh	READING SOURCE ACTUAL/ESTIMATED
2021-03-09	0001	0015	153.65	A
2021-03-09	0016	0030	153.3	A
2021-03-09	0031	0045	153.65	A
2021-03-09	0046	0100	152.95	A
2021-03-09	0101	0115	153.3	A

A user will receive an error message if selected dates are more than 45 days apart:



A user will also see the prompt if an invalid date combination is selected:



## Date and Time Selection

---

Enter the Start and End dates for your request. These dates cannot be more than 45 days apart.

<p>Start Date <input style="border: 1px solid #ccc;" type="text" value="10/04/2021"/> </p> <p style="color: red; font-size: small;">Select a date no later than End Date.</p>	<p>Start Time <input style="border: 1px solid #ccc;" type="text" value="00:01"/> </p> <p style="color: red; font-size: small;">Select a time no later than the End Time.</p>
<p>End Date <input style="border: 1px solid #ccc;" type="text" value="09/01/2021"/> </p> <p style="color: red; font-size: small;">Select a date no earlier than Start Date.</p>	<p>End Time <input style="border: 1px solid #ccc;" type="text" value="00:00"/> </p> <p style="color: red; font-size: small;">Select a time no earlier than the Start Time.</p>

## Create Requests

The **Create Request** option will allow a user to build a request for up to ten Choice IDs. User can request output in CSV or XML format (if available).

A user can create a request for Monthly and 15-Min Interval data separately or together. Hourly interval requests must be done separately.

Monthly and 15-Min intervals requests are processed the **same day** and jobs are usually completed within minutes. Hourly Interval requests are processed in the evenings and are available the **next day**. CD Web output is available to be viewed the day the request is submitted and the following day.

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Home **Request Data** Retrieve Output LOG OUT

## Request Data

Navigate between the request data options provided. **Display** returns data immediately. **Create** and **Submit File** options return usage in XML or CSV format. **Customer Account Information** enables retrieval of limited account data.

NAVIGATE

Display

**Create**

Submit File: Monthly & 15-Min Interval

Submit File: Hourly Interval

Customer Account Information

Download: Daily Usage

### Account Information

- Create a request for up to 10 accounts
- Mix and match Monthly Usage and 15-Min Interval
- Hourly Interval must be separate and will be ready on the next business day

15-Min Interval    Monthly Usage All Accounts    Hourly Interval

## 15-Min Interval

**15-Min interval usage is available for MV90 Choice IDs and AMI 15-Min Choice IDs which were converted from the MV90 Choice IDs.**

To request 15-Min interval usage, a user must enter an active 10-digit Choice ID (CID), select Start and End Dates from the calendars (or type them in the mm/dd/yyyy format), and click on the **“Add Choice ID”** button or hit **Enter**. The **Start** and **End time** are set to default values; however, a user can easily adjust them if needed.

**NOTE: You can request data back to two years. If your request’s start date is before than Choice ID’s start date, only available data will be returned.**

# Request Data

Navigate between the request data options provided. **Display** returns data immediately. **Create** and **Submit File** options return usage in XML or CSV. **Customer Account Information** enables retrieval of limited account data.

## NAVIGATE

Display

Create

Submit File: Monthly & 15-Min Interval

Submit File: Hourly Interval

Customer Account Information

Download: Daily Usage

## Account Information

- Create a request for up to 10 accounts
- Mix and match Monthly Usage and 15-Min Interval
- Hourly Interval must be separate and will be ready on the next business day

15-Min Interval

Monthly Usage All  
Accounts

Hourly Interval

Start Date

01/01/2021



Start Time

00:01



End Date

02/01/2021



End Time

00:00



Electric Choice ID

3333333333

+ Add Choice ID




Choice ID List

You can see and check your entries in the **Choice ID List** section:

### Choice ID List

---

You can request information for up to 10 Choice IDs.

START DATE & TIME	END DATE & TIME	USAGE	CHOICE ID TYPE	CHOICE ID	
2021-10-03 00:01	2021-11-03 00:00	INTERVAL	ELECTRIC	1111111111	
2020-01-01 00:01	2020-12-31 00:00	INTERVAL	ELECTRIC	2222222222	
2021-01-01 00:01	2021-02-01 00:00	INTERVAL	ELECTRIC	3333333333	

---

### Output Type and Email Addresses

---

**A NOTIFICATION WILL BE SENT TO:**


kim.susan.messina@bge.com;  
kim.messina@bge.com

**SELECT FILE TYPE**

XML      CSV

Cancel      **Submit Request**

If you need to change anything in your entry, click on the **“Trash Can”** icon and that line will be deleted from the list. Confirm your desire to delete your entry by clicking **“OK”**, or click on **“X”** if you change your mind,



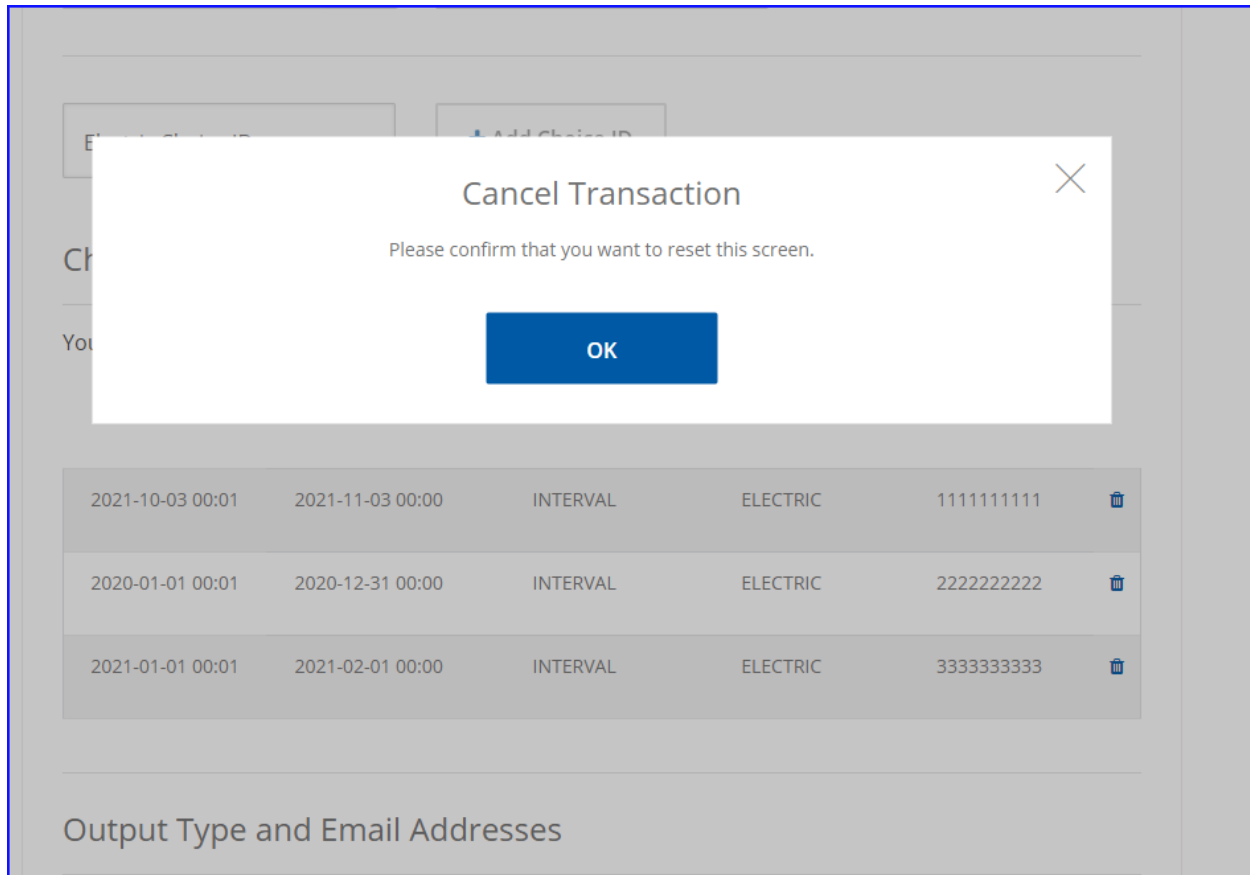
Are you sure you want to delete this Choice ID?

Select “OK” to confirm.

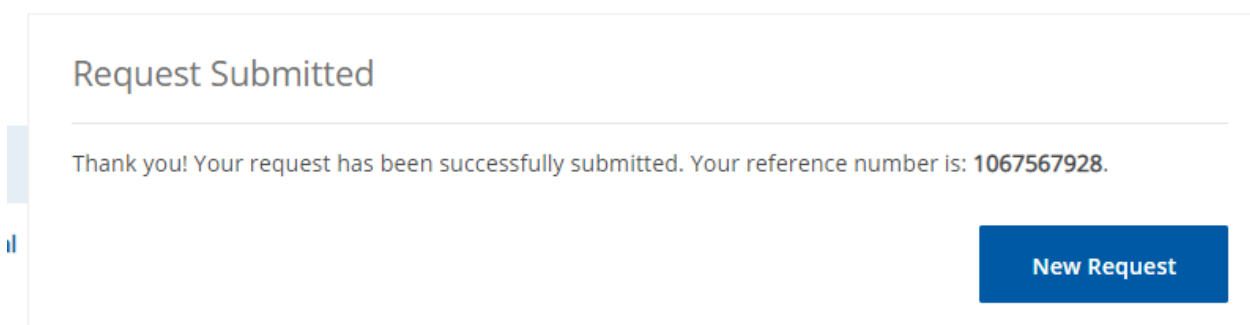
When you are happy with the list you built, select the desired output – XML or CSV and click the **“Submit Request”** button.

The notification about completing your request will be emailed to the email associated with your CD Web user ID.

You can also cancel the entire request by clicking on **“Cancel”** and confirming your choice by clicking **“OK”**:



When you submit your request, you will receive a confirmation with the reference number:



## Monthly Usage

Monthly Usage data is available for all Choice IDs (Legacy, AMI, MV90, 15-Min AMI) – it shows **billed** total monthly usage.

You can build your request by entering an active 10-digit Choice ID and clicking the **“Add Choice ID”** button or you can hit **“Enter”** on your keyboard. Your entries (up to 10 CIDs) will be listed in the Choice ID List section. You can delete individual lines by clicking on the **“Trash Can”** icon. When you are satisfied with your list, select the output type – XML or CSV and select **“Submit Request”** to submit, or **“Cancel”** to cancel your request.

## Account Information

- Create a request for up to 10 accounts
- Mix and match Monthly Usage and 15-Min Interval
- Hourly Interval must be separate and will be ready on the next business day

## Choice ID List

You can request information for up to 10 Choice IDs.

START DATE & TIME	END DATE & TIME	USAGE	CHOICE ID TYPE	CHOICE ID	
-	-	MONTHLY	ELECTRIC	1111111111	
-	-	MONTHLY	ELECTRIC	2222222222	
-	-	MONTHLY	ELECTRIC	2222233333	

## Output Type and Email Addresses

A NOTIFICATION WILL BE SENT TO:

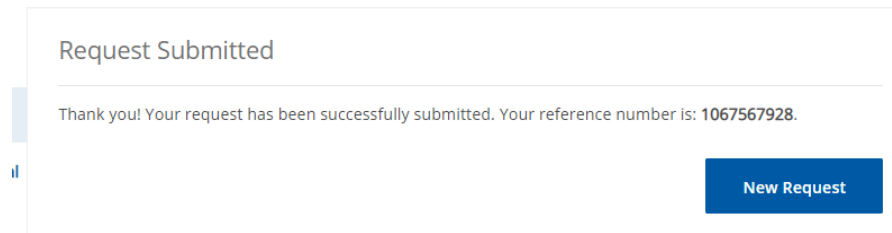
natalya.antonenko@bge.com

SELECT FILE TYPE

Cancel

Submit Request

When you submit your request, you will receive a confirmation message with a reference number:



### Combined Monthly and 15-Min Interval Request:

A user can combine Monthly and 15-Min intervals in one request. Similarly to the process above, only Choice ID is needed for Monthly Usage; Choice ID and Start & End Date and Time should be selected for 15-Min intervals. Build your request for up to 10 Choice IDs, which will be accumulated in the Choice ID List, then select your output type and hit the **“Submit Request”** button. The options of Delete (**“Trash Can”** icon), **“Cancel”** and receiving a confirmation are the same as above.



## Account Information

- Create a request for up to 10 accounts
- Mix and match Monthly Usage and 15-Min Interval
- Hourly Interval must be separate and will be ready on the next business day

15-Min Interval

Monthly Usage All Accounts

Hourly Interval

**Start Date**

**Start Time**

**End Date**

**End Time**

Electric Choice ID

+ Add Choice ID

## Choice ID List

You can request information for up to 10 Choice IDs.

START DATE & TIME	END DATE & TIME	USAGE	CHOICE ID TYPE	CHOICE ID	
-	-	MONTHLY	ELECTRIC	222233333	
2021-10-04 00:01	2021-11-02 00:00	INTERVAL	ELECTRIC	888888888	

## Output Type and Email Addresses

A NOTIFICATION WILL BE SENT TO:

natalya.antonenko@bge.com

SELECT FILE TYPE

XML

CSV

Cancel

**Submit Request**

### Hourly Interval:

Hourly AMI Interval data is available for AMI Choice IDs and, by default, will provide a rolling year's worth of data. The data will go back 365 days from yesterday. For AMI Choice IDs activated during the year, only available AMI data will be returned, which could be less than a year.

You can build your request by entering an active 10-digit Choice ID (CID) and clicking the **“Add Choice ID”** button or hitting **“Enter”** on your keyboard. Your entries (up to 10 CIDs) will be listed in the **Choice ID List** section. You can delete individual lines by clicking on the **“Trash Can”** icon. When you are satisfied with your list, you can hit **“Submit Request”** or **“Cancel”**.

**NOTE:** only CSV output is available for this request.

The output file will be available for pick-up on the next business day.

## Account Information

- Create a request for up to 10 accounts
- Mix and match Monthly Usage and 15-Min Interval
- Hourly Interval must be separate and will be ready on the next business day

15-Min Interval

Monthly Usage All Accounts

Hourly Interval

Electric Choice ID

[+ Add Choice ID](#)

## Choice ID List

You can request information for up to 10 Choice IDs.

START DATE & TIME	END DATE & TIME	USAGE	CHOICE ID TYPE	CHOICE ID	
-	-	HOURLY	ELECTRIC	1111111111	✖
-	-	HOURLY	ELECTRIC	2222222222	✖

## Output Type and Email Addresses

A NOTIFICATION WILL BE SENT TO:

natalya.antonenko@bge.com

OUTPUT FILE TYPE

CSV

[Cancel](#)

[Submit Request](#)

When you submit your request, you will receive a confirmation message with a reference number:

Request Submitted

---

Thank you! Your request has been successfully submitted. Your reference number is: **1067567928**.

[New Request](#)

## Submit File Requests

A CD Web user has the option to submit a prepared file for retrieving data for more Choice IDs at once. The input format will be discussed in the **Building Input Files** section below.

### Monthly & 15-Min Interval

#### File limitations:

250 Choice IDs for Monthly Usage only (Gas or Electric)

20 Choice IDs for the combination of Monthly Usage and 15-Min interval Choice IDs (both PBS and AMI 15-Min)

20 Choice IDs for 15-Min Interval data (both PBS and AMI 15-Min)

20 Choice IDs for Hourly Interval data

To submit a file, you need to select a file you prepared and saved in advance on your PC by clicking on the **“Choose File”** button and selecting the desired output (XML or CSV) format. The file name will be displayed (if long, it will be abbreviated) and you will see the email address, associated with your credentials, where job notification will be sent.

When this is done, a user can either hit **“Submit Request”** or **“Cancel”**.

### request Data

Navigate between the request data options provided. **Display** returns data immediately. **Create** and **Submit File** options return usage in XML or CSV format. **Customer Account Information** enables retrieval of limited account data.

NAVIGATE

[Display](#)

---

[Create](#)

**Submit File: Monthly & 15-Min Interval**

[Submit File: Hourly Interval](#)

---

[Customer Account Information](#)

#### Submit File: Monthly & 15-Min Interval

Select the output file type, upload the file and click "Submit Request" to complete the process.

SELECT OUTPUT FILE TYPE

XML

CSV (electric)

BROWSE FILE

Choose File

15 min...t Time.csv

Email Address

---

A NOTIFICATION WILL BE SENT TO:  
natalya.antonenko@bge.com

Cancel

Submit Request

When you submit your request, you will receive a confirmation message with a reference number:

## Request Submitted

Thank you! Your request has been successfully submitted. Your reference number is: **1067567928**.

[New Request](#)

## Hourly Interval

Hourly Interval requests are processed in the evenings and the results will be available the next day, or on Monday, if a request is made on Friday.

**NOTE:** There is a Limit of 500 Choice IDs per user per day for Hourly Interval data.

To submit a file, you need to select a file you've previously prepared on your PC then click on the **“Choose File”** button. The file name will be displayed (if long, it will be abbreviated) and you will see the email address associated with your credentials, where a notification will be sent. The output format is set to CSV.

When this is done, a user can either **“Submit Request”** or **“Cancel”**.

[Home](#)

[Request Data](#)

[Retrieve Output](#)

[LOG OUT](#)

## Request Data

Navigate between the request data options provided. **Display** returns data immediately. **Create** and **Submit File** options return usage in XML or CSV format. **Customer Account Information** enables retrieval of limited account data.

NAVIGATE

[Display](#)

[Create](#)

[Submit File: Monthly & 15-Min Interval](#)

[Submit File: Hourly Interval](#)

[Customer Account Information](#)

### Submit File: Hourly Interval

Upload a file and click “Submit Request”. You will get a CSV file with your usage information.

SELECT OUTPUT FILE TYPE

CSV

BROWSE FILE

[Choose File](#)

Combo ...pdated.xml

### Email Address

A NOTIFICATION WILL BE SENT TO:

natalya.antonenko@bge.com

[Cancel](#)

[Submit Request](#)

You will receive a Reference Number for your submission.

**NOTE** If you requested data on Friday your output will be available on Monday except if Monday is a holiday because your output will **not** be preserved till Tuesday. In general, please avoid making requests if you are unable to pick the output on the next day.

## Request Submitted

Thank you! Your request has been successfully submitted. Your reference number is: **247627927**.

[New Request](#)

## Building Input Files

### File Limits & Input and Output Types

When requesting Monthly Usage for Gas or Electric Choice IDs you can include up to 250 Choice IDs in your file. Your input file must contain the same account type (Gas or Electric). You cannot combine requests for Gas and Electric data in the same input file.

Please refer to the table below for CID limits per type of request and input/output options:

Type of data being requested	Choice ID Limits	Input File	Output File
Electric Monthly Usage	250 per file	CSV or XML	CSV or XML
Electric 15-Min Interval	20 per file	CSV or XML	CSV or XML
Electric Hourly Interval	20 per file, 500 per day	CSV or XML	CSV
Electric 15-Min & Monthly Usage	20 per file	CSV or XML	CSV or XML
Gas Monthly Usage	250 per file	XML	XML

### CSV Electric Input File Format

While building your CSV input files it is recommended to use a text editor like **Notepad** or **Notepad++** so you can easily see spaces and blank lines because these will need to be removed from your input file before submitting your request.

For the usage type Electric, you may combine 15-Min Interval and Monthly Usage requests in a single input file. The input files could be in CSV or XML format.

**Choice ID 10-digit Number**

**Usage Type Options** (must use capital letters)

I,E – 15-Min Interval data, available for MV90 and 15-Min AMI Choice IDs

H,E – Historic (Monthly Usage), available for all Choice IDs

I,H – Hourly Interval data, available for all Choice IDs with AMI meters

**Date and Time formats**

Start Date (YYYY-MM-DD)

Start Time (HH:MM) (Valid MM values are 01, 16, 31, 46)

End Date (YYYY-MM-DD)

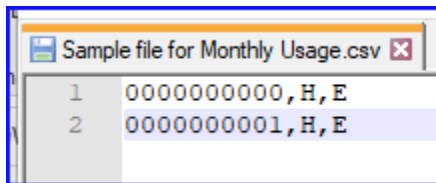
End Time (HH:MM) (Valid MM values are 00, 15, 30, 45)

*The file can be created in Excel, or Notepad and saved in the CSV format. Make sure that Excel contains just one tab and there are no empty rows after the last row with data.*

**Sample file: CSV format for Monthly Usage data:**

3 columns for all Choice IDs (up to 250 Choice IDs per file)

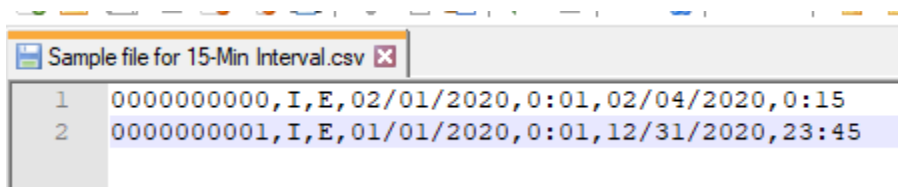
Choice ID,H,E



**Sample file: CSV format for 15-Min Interval data**

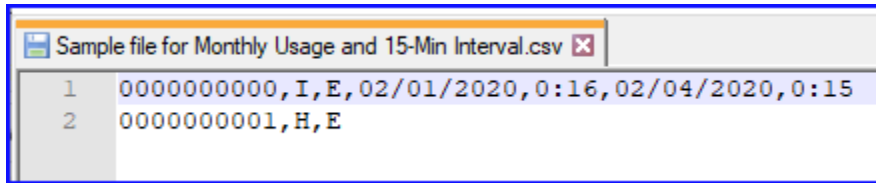
7 columns for all Choice IDs (up to 20 Choice IDs per file)

Choice ID,I,E,Start date,Start Time,End date,End time



**Sample file: CSV format for combination Monthly Usage and 15-Min Interval (up to 20 Choice IDs per file)**

(Note: Date can be in format mm/dd/yyyy or yyyy-mm-dd)



```

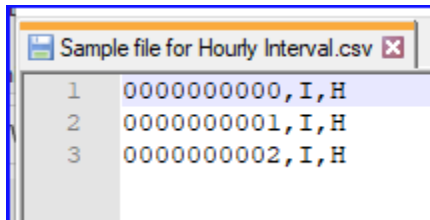
1 0000000000,I,E,02/01/2020,0:16,02/04/2020,0:15
2 0000000001,H,E

```

#### Sample file: CSV format for Hourly Interval data

3 columns for all Choice IDs (up to 250 Choice IDs per file)

Choice ID,I,H



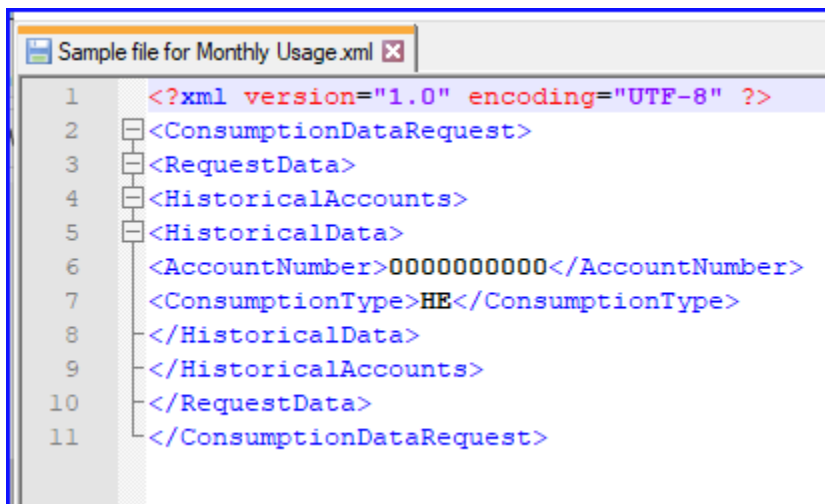
```

1 0000000000,I,H
2 0000000001,I,H
3 0000000002,I,H

```

#### XML Electric Input File Format

#### Sample file: XML format for Monthly Usage data (up to 250 Choice IDs per file)



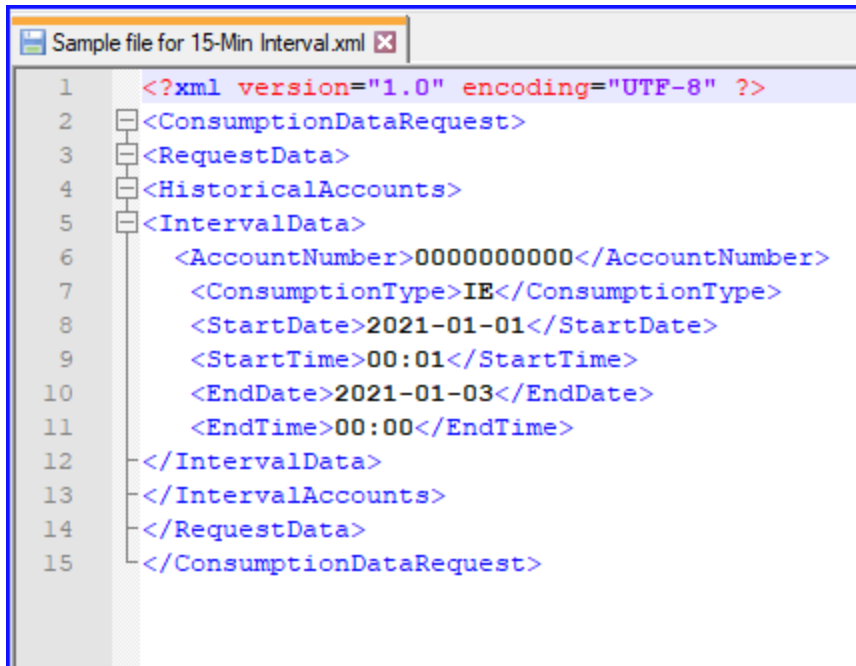
```

1 <?xml version="1.0" encoding="UTF-8" ?>
2 <ConsumptionDataRequest>
3 <RequestData>
4 <HistoricalAccounts>
5 <HistoricalData>
6 <AccountNumber>0000000000</AccountNumber>
7 <ConsumptionType>HE</ConsumptionType>
8 </HistoricalData>
9 </HistoricalAccounts>
10 </RequestData>
11 </ConsumptionDataRequest>

```

#### Sample file: XML format for 15-Min Interval data (up to 20 Choice IDs per file)



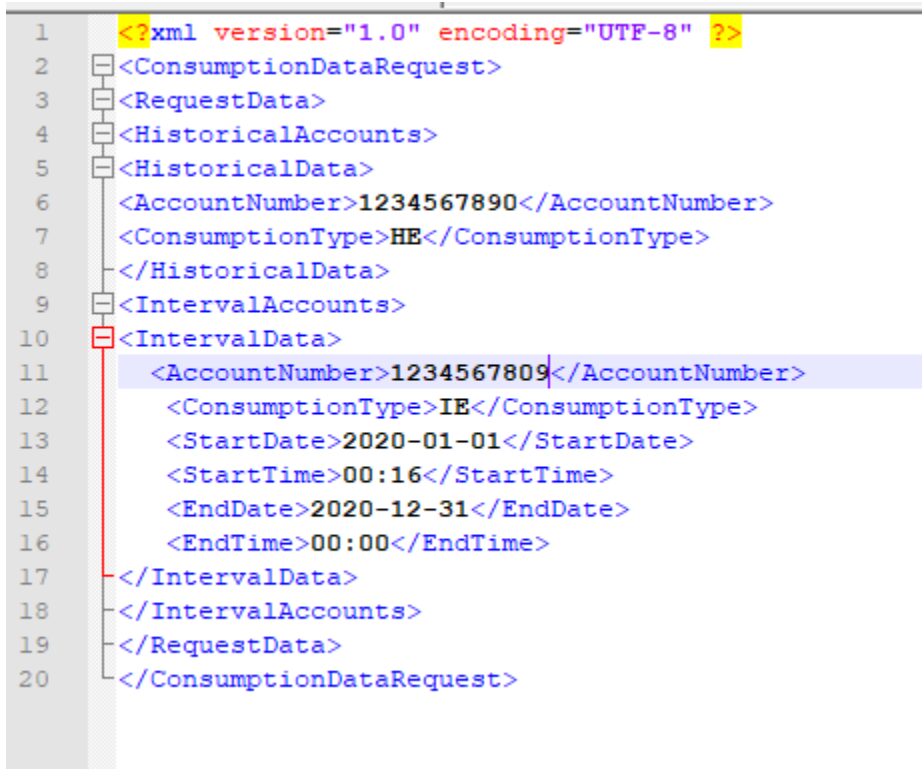


```

1  <?xml version="1.0" encoding="UTF-8" ?>
2  <ConsumptionDataRequest>
3  <RequestData>
4  <HistoricalAccounts>
5  <IntervalData>
6      <AccountNumber>0000000000</AccountNumber>
7      <ConsumptionType>IE</ConsumptionType>
8      <StartDate>2021-01-01</StartDate>
9      <StartTime>00:01</StartTime>
10     <EndDate>2021-01-03</EndDate>
11     <EndTime>00:00</EndTime>
12 </IntervalData>
13 </IntervalAccounts>
14 </RequestData>
15 </ConsumptionDataRequest>

```

Sample file: XML format for combination Monthly Usage and 15-Min Interval (up to 20 Choice IDs per file)



```

1  <?xml version="1.0" encoding="UTF-8" ?>
2  <ConsumptionDataRequest>
3  <RequestData>
4  <HistoricalAccounts>
5  <HistoricalData>
6      <AccountNumber>1234567890</AccountNumber>
7      <ConsumptionType>HE</ConsumptionType>
8  </HistoricalData>
9  <IntervalAccounts>
10 <IntervalData>
11     <AccountNumber>1234567809</AccountNumber>
12     <ConsumptionType>IE</ConsumptionType>
13     <StartDate>2020-01-01</StartDate>
14     <StartTime>00:16</StartTime>
15     <EndDate>2020-12-31</EndDate>
16     <EndTime>00:00</EndTime>
17 </IntervalData>
18 </IntervalAccounts>
19 </RequestData>
20 </ConsumptionDataRequest>

```

Sample file: XML format for Hourly Interval data (up to 20 Choice IDs per file)

```

1  <?xml version="1.0" encoding="UTF-8" ?>
2  <ConsumptionDataRequest>
3  <RequestData>
4  <IntervalAccounts>
5  <IntervalData>
6      <AccountNumber>0000000000</AccountNumber>
7      <ConsumptionType>HI</ConsumptionType>
8  </IntervalData>
9  </IntervalAccounts>
10 </RequestData>
11 </ConsumptionDataRequest>

```

### XML Gas Input File Format

**NOTE:** You **must** submit your Gas request in XML format and your output must be in **XML** format.

**Sample file: XML format for Gas Input file using Choice IDs (up to 250 Choice IDs per file)**

```

1  <?xml version="1.0" encoding="utf-8" ?>
2  <CONSUMPTION_RQST>
3  <GasHistoricalAccounts>
4  <Account>
5      <AccountNumber>0000000000</AccountNumber>
6      <UtilityName>BGE</UtilityName>
7      <SupplierName>Your Supplier Name</SupplierName>
8      <Commodity>GAS</Commodity>
9  </Account>
10 </GasHistoricalAccounts>
11 </CONSUMPTION_RQST>

```

**Sample file: XML format for Gas Input file using Name, Address & Zip (up to 250 Choice IDs per file)**

```

Sample file for Gas Input using Name Address and zip.xml
1  <?xml version="1.0" encoding="utf-8"?>
2  <CONSUMPTION_RQST>
3    <GasHistoricalAccounts>
4      <Account>
5        <AccountNumber></AccountNumber>
6        <AccountName>Mickey Mouse</AccountName>
7        <ServiceAddress>1 Main St, 21222</ServiceAddress>
8        <UtilityName>BGE</UtilityName>
9        <SupplierName>Your Supplier Name</SupplierName>
10       <Commodity>GAS</Commodity>
11     </Account>
12   </GasHistoricalAccounts>
13 </CONSUMPTION_RQST>
  
```

## Sample Output Files

### CSV Monthly Usage – single meter

```

1 EH,Code,Desc,AccountName,AccountAddress,BillingAddress,AccountNumber,Segment,TariffCode,CapPLC,CapPLCEffectiveDt,CapPLCPrev,CapPLCPrevEffectiveDt,TransPLC,TransPLCEffectiveDt,TransPLCPrev,Tr
2 EH,A0001,Accepted,Account Name,Acct Addr | Westminster MD 21157 ,Billing Addr | Westminster MD 21157 ,0000000001,GL,167,321.018696,2021-06-01,187.375246,2020-06-01,255.894788,2021-01-01,
3 EH,A0001,Accepted,Account Name,Acct Addr | Westminster MD 21157 ,Billing Addr | Westminster MD 21157 ,0000000001,GL,167,321.018696,2021-06-01,187.375246,2020-06-01,255.894788,2021-01-01,
4 EH,A0001,Accepted,Account Name,Acct Addr | Westminster MD 21157 ,Billing Addr | Westminster MD 21157 ,0000000001,GL,167,321.018696,2021-06-01,187.375246,2020-06-01,255.894788,2021-01-01,

1 TransPLCPrev,TransPLCPrevEffectiveDt,POLRType,BillGroup,SpecialBilling,MultipleMtrs,MeterNumber,MeterType,FromDate,ToDate,DaysUsed,ReadingSource,Total
2 788,2021-01-01,169.177957,2020-01-01,Type II,12,-,N,G0000000000,AMI-ELE-BGE,2020-12-17,2021-01-19,33,A,84818.0,22127,17577,45114,-,-,-,N,190,-,
3 788,2021-01-01,169.177957,2020-01-01,Type II,12,-,N,G0000000000,AMI-ELE-BGE,2020-11-17,2020-12-17,30,A,80488.0,23094,17894,39500,2.083,-,-,-,N,202,-,
4 788,2021-01-01,169.177957,2020-01-01,Type II,12,-,N,G0000000000,AMI-ELE-BGE,2020-10-19,2020-11-17,29,A,75818.0,22241,19092,34485,2.0929,-,-,-,N,253,-,
5

ReadingSource,Total_kWh,Peak_kWh,Inter_kWh,OffPeak_kWh,UsageFactor_Non_TOU,Peak_UsageFactor,Inter_UsageFactor,OffPeak_UsageFactor,Crossover,Del_Dem_kW_kVA,Gen_Trans_Dem_kW
,-,-,N,190,-,
83,-,-,-,N,202,-,
929,-,-,-,N,253,-,
  
```

### CSV Monthly Usage – multiple meters

```

1 EH,Code,Desc,AccountName,AccountAddress,BillingAddress,AccountNumber,Segment,TariffCode,CapPLC,CapPLCEffectiveDt,CapPLCPrev,CapPLCPrevEffectiveDt,TransPLC,TransPLCEffectiveDt,TransPLCPrev,Tr
2 EH,A0001,Accepted,Acct Name,Acct Addr | Baltimore MD 21205 ,Billing Addr | Baltimore MD 21287 ,0000000001,P 13KV,189,19437.305153,2021-06-01,19563.294722,2020-06-01,22640.449505,2021-01-01,
3 EH,A0001,Accepted,Acct Name,Acct Addr | Baltimore MD 21205 ,Billing Addr | Baltimore MD 21287 ,0000000001,P 13KV,189,19437.305153,2021-06-01,19563.294722,2020-06-01,22640.449505,2021-01-01,

sPLCPrev,TransPLCPrevEffectiveDt,POLRType,BillGroup,SpecialBilling,MultipleMtrs,MeterNumber,MeterType,FromDate,ToDate,DaysUsed,ReadingSource,Total_kWh,Peak_kWh,Inter_kWh,OffPeak_kWh,Usage
,2021-01-01,22195.072226,2020-01-01,Hourly,04,-,Y,P000000001:P000000002:P000000003:P000000004:P000000005:P000000006:P000000007,SS-ELE;SS-ELE;SS-ELE;SS-ELE;SS-ELE;SS-ELE,2020-11-04,2
,2021-01-01,22195.072226,2020-01-01,Hourly,04,-,Y,P000000001:P000000002:P000000003:P000000004:P000000005:P000000006:P000000007,SS-ELE;SS-ELE;SS-ELE;SS-ELE;SS-ELE;SS-ELE,2020-10-06,2

ak_kWh,UsageFactor_Non_TOU,Peak_UsageFactor,Inter_UsageFactor,OffPeak_UsageFactor,Crossover,Del_Dem_kW_kVA,Gen_Trans_Dem_kW
2020-11-04,2020-12-04,31,A,9686278.0,2336917,1967947,5381414,-,-,-,N,32001,-,
2020-10-06,2020-11-03,29,A,1.1639198E7,2954725,2514299,6170174,-,-,-,N,36896,-,
  
```

### CSV 15-Min Interval

```

EI,Code,Desc,AccountName,AccountNumber,StartDate,EndDate,RdgDate,StartTime,EndTime,Kwh,RdgSource
EI,OK,All Data successfully Retrieved,State Of XXXXXXXXXXXXXXXXXXXX,0000000001,2020-08-01,2021-08-01,2020-08-01,0001,0015,180.075,A
EI,OK,All Data successfully Retrieved,State Of XXXXXXXXXXXXXXXXXXXX,0000000001,2020-08-01,2021-08-01,2020-08-01,0016,0030,178.5,A
EI,OK,All Data successfully Retrieved,State Of XXXXXXXXXXXXXXXXXXXX,0000000001,2020-08-01,2021-08-01,2020-08-01,0031,0045,177.975,A
  
```

### CSV Hourly Interval

```

1 HI,Code,Desc,AccountName,AccountNumber,Segment,TariffCode,BillGroup,CapPLC,CapPLCPrev,CapPLCEffectiveDt,CapPLCPrevEffectiveDt
2 HI,OK,All Data successfully Retrieved,Acct Name,1000000000,R,40,02,4.729114,3.995374,2021-06-01,2020-06-01,4.739539,2.477966,
3 HI,OK,All Data successfully Retrieved,Acct Name,1000000000,R,40,02,4.729114,3.995374,2021-06-01,2020-06-01,4.739539,2.477966,
4

```

---

```

ectiveDt,TransPLC,TransPLCPrev,TransPLCEffectiveDt,TransPLCPrevEffectiveDt,StartDate,EndDate,ReadDate,StartTime,EndTime,Kwh
.477966,2021-01-01,2020-01-01,2021-05-19,2021-05-19,2021-05-19,2200,2259,.746
.477966,2021-01-01,2020-01-01,2021-05-19,2021-05-19,2021-05-19,2100,2159,1.254

```

### XML Monthly Usage Electric

```

1 <?xml version="1.0" encoding="Windows-1252" ?>
2 <CDWebData xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
3   <ElectricHistoricalAccounts>
4     <Account AccountNumber="0000000001" BillViewAccountNumber="0000000002" AccountName="Acct Name" BillingAddress="Bill Addr | Ft George G Meade MD 20755"
5       Segment="GL" TariffCode="167" CapPLC="372.13222" CapPLCPrev="468.668412" CapPLCEffectiveDt="2021-06-01" CapPLCPrevEffectiveDt="2020-06-01"
6       TransPLC="334.884769" TransPLCPrev="419.562348" TransPLCEffectiveDt="2021-01-01" TransPLCPrevEffectiveDt="2020-01-18" POLRType="Type II"
7       BillGroup="16" SpecialBilling="Summary" AccountAddress="Acct Addr | Ft George G Meade MD 20755" MultiMeterInd="N"
8       MeterEquipNo="G000000000" CdmptType="AMI-ELR-BGR" ?>
9     <Status>
10      <Code>A0001</Code>
11      <Desc>Accepted</Desc>
12    </Status>
13    <DataRequested>
14      <DataDetail>
15        <FromDate>2020-12-22</FromDate>
16        <ToDate>2021-01-25</ToDate>
17        <DaysUsed>34</DaysUsed>
18        <ReadingSource>A</ReadingSource>
19        <Total_kWh>106456.0</Total_kWh>
20        <Peak_kWh>25291</Peak_kWh>
21        <Inter_kWh>20836</Inter_kWh>
22        <OffPeak_kWh>60329</OffPeak_kWh>
23        <Crossover>N</Crossover>
24        <Del_Dem_kW_kVA>229</Del_Dem_kW_kVA>
25        <Gen_Trans_Dem_kW>-</Gen_Trans_Dem_kW>
26        <Bill_Date>2021-01-25</Bill_Date>
27        <UsageFactor_Non_TOU>-</UsageFactor_Non_TOU>
28        <Peak_UsageFactor>-</Peak_UsageFactor>
29        <Inter_UsageFactor>-</Inter_UsageFactor>
30        <OffPeak_UsageFactor>-</OffPeak_UsageFactor>
31      </DataDetail>
32      <DataDetail>
33        <FromDate>2020-11-23</FromDate>
34        <ToDate>2020-12-22</ToDate>
35        <DaysUsed>29</DaysUsed>
36        <ReadingSource>A</ReadingSource>
37        <Total_kWh>88822.0</Total_kWh>
38        <Peak_kWh>9637</Peak_kWh>

```

### XML 15-Min Interval

```

1 <?xml version="1.0" encoding="Windows-1252" ?>
2 <CDWebData xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
3   <ElectricIntervalAccounts>
4     <Account AccountNumber="0000000000" AccountName="Account Name" StartDate="2020-12-10" EndDate="2020-12-14" ?>
5     <Status>
6       <Code>OK</Code>
7       <Desc>All Data successfully Retrieved</Desc>
8     </Status>
9     <DataRequested>
10      <ReadingData RdgDate="2020-12-10">
11        <DataDetail>
12          <StartTime>0016</StartTime>
13          <EndTime>0030</EndTime>
14          <RdgSource>A</RdgSource>
15          <Kwh>67.5</Kwh>
16        </DataDetail>
17      </ReadingData>

```

## XML Monthly Usage Gas

```

<?xml version="1.0" encoding="UTF-8"?>
<CONSUMPTION_RESP xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
  <GasHistoricalAccounts>
    <Account>
      <AccountNumber>0000000001</AccountNumber>
      <AccountName>Acct Name</AccountName>
      <ServiceAddress>Srv Addr | Baltimore MD 21222 </ServiceAddress>
      <BillingAddress>Bill Addr | Baltimore MD 21222 </BillingAddress>
      <UtilityName>BGE</UtilityName>
      <SupplierName>Your Supplier Name</SupplierName>
      <BillGroup>05</BillGroup>
      <TariffCode>11</TariffCode>
      <Commodity>GAS</Commodity>
      <UnitOfMeasure>THERMS</UnitOfMeasure>
      <DataRequested>
        <DataDetail>
          <FromDate>2021-06-08</FromDate>
          <ToDate>2021-07-08</ToDate>
          <DaysUsed>31</DaysUsed>
          <ReadingSource>A</ReadingSource>
          <Total_Cons>17</Total_Cons>
          <Cons_Gas_Dem>0</Cons_Gas_Dem>
        </DataDetail>
        <DataDetail>
          <FromDate>2021-05-09</FromDate>
          <ToDate>2021-06-08</ToDate>
          <DaysUsed>31</DaysUsed>
        </DataDetail>
      </DataRequested>
    </Account>
  </GasHistoricalAccounts>
</CONSUMPTION_RESP>

```

.....

```


113 </DataRequested>
114 <Status>
115   <Code>A0001</Code>
116   <Desc>Accepted</Desc>
117 </Status>
118 </Account>
119 </GasHistoricalAccounts>
120 </CONSUMPTION_RESP>

```

## Customer Account Information

The **Customer Account Information** option provides 3 features for **Active** accounts:

- Enter Account ID to retrieve the Choice ID and limited account information
- Enter the Choice ID to retrieve limited account information
- Enter Name, Address & Zip Code, as they appear on the Customer's bill, to obtain the Choice ID and limited account information



Home
Request Data
Retrieve Output
LOG OUT

---

## Request Data

Navigate between the request data options provided. **Display** returns data immediately. **Create** and **Submit File** options return usage in XML or CSV format. **Customer Account Information** enables retrieval of limited account data.

NAVIGATE

[Display](#)

---

[Create](#)

---

[Submit File: Monthly & 15-Min Interval](#)

---

[Submit File: Hourly Interval](#)

---

[Customer Account Information](#)

### Account Information

---

Select Account Type and enter the Account/Choice ID OR Name, Address and ZIP Code.

Account Type

Account / Choice ID

Name

Enter Full Name

Address

Enter Full Street Address (ex. 123 Main St)

ZIP Code

[Cancel](#)

Enter Account Type (Gas or Electric) and either Account ID, Choice ID or Name, Address, and Zip for an active account and click the **“Submit Request”** button.

NAVIGATE

Display

Create

Submit File: Monthly & 15-Min Interval

Submit File: Hourly Interval

Customer Account Information

Download: Daily Usage

### Account Information

Select Account Type and enter the Account/Choice ID OR Name, Address and ZIP Code.

Account Type:   Account / Choice ID:

Name:

Enter Full Name


Address:

Enter Full Street Address (ex. 123 Main St)

ZIP Code:

If an active Choice ID is not found, you will receive an error:

### Account/Choice ID Information

 **FUNCTIONAL ERROR - DATA NOT FOUND**

ACCOUNT ID	CHOICE ID	ACCOUNT TYPE
-	1111111111	-

NAME	ADDRESS	ZIP
-	-	-

If an active Choice ID is found in our system, the customer's Account ID, Choice ID, Account Type, Name, Address, and Zip Code will be returned.

Account/Choice ID Information

Success: Account/Choice ID information found

ACCOUNT ID	CHOICE ID	ACCOUNT TYPE
[REDACTED]000	[REDACTED]	E-RES
NAME	ADDRESS	ZIP
[REDACTED]	[REDACTED]ed Rd	21060

New Request

You can enter the Customer's Name, Address, and Zip Code on the form:

Account Information

Select Account Type and enter the Account/Choice ID OR Name, Address and ZIP Code.

Account Type: Electric

Account / Choice ID

Name: [REDACTED]

Enter Full Name

Address: 615 [REDACTED] Rd

Enter Full Street Address (ex. 123 Main St)

ZIP Code: 21060

Cancel Submit Request

If an active Choice ID is found in our system, the customer's Account ID, Choice ID, Account Type, Name, Address, and Zip Code will be returned.



### Account/Choice ID Information

✔ Success: Account/Choice ID information found

<b>ACCOUNT ID</b>	<b>CHOICE ID</b>	<b>ACCOUNT TYPE</b>
██████████000	██████████1	E-RES
<b>NAME</b>	<b>ADDRESS</b>	<b>ZIP</b>
████████████████████	██████████ed Rd	21060

New Request

## Daily Usage Data (Suppliers Only)

**NOTE:** Only suppliers who actively serve customers in BGE’s territory are eligible to sign up for this service. The Daily Usage data includes Consumption and Generation files for each of their customers by day for the past 30 days.

To request access to Daily Usage files, a Supplier needs to send their request to [Electric.Supplier.Relations@bge.com](mailto:Electric.Supplier.Relations@bge.com). Once a request is received, the files will be set up, and CD Web credentials will be updated for this retrieval to work. Only users logged in with such credentials, will be able to see this option under the Navigate options.

## Request Data

Navigate between the request data options provided. **Display** returns data immediately. **Create** and **Submit File** options return usage in XML or CSV format. **Customer Account Information** enables retrieval of limited account data.

NAVIGATE

Display

Create

Submit File: Monthly & 15-Min Interval

Submit File: Hourly Interval

Customer Account Information

Download: Daily Usage

### Account Information

15-Min Interval
  Monthly Usage All Accounts

Account Type

Electric
▼

Cancel
Submit Request

To download the data, you should select a **Usage Date** (files are available for 30 days from yesterday), select **Usage Information** (Consumption or Generation), and click the “**Download Now**” button.

## Request Data

Navigate between the request data options provided. **Display** returns data immediately. **Create** and **Submit File** options return usage in XML or CSV format. **Customer Account Information** enables retrieval of limited account data.

NAVIGATE

[Display](#)

---

[Create](#)

---

[Submit File: Monthly & 15-Min Interval](#)

---

[Submit File: Hourly Interval](#)

---

[Customer Account Information](#)

---

[Download: Daily Usage](#)

### Download: Daily Usage

---

Select a date (within the past 30 days) and the type of daily usage information you want to download

Usage Date

10/21/2021

USAGE INFORMATION

Consumption

Generation

DOWNLOAD FILE TYPE

CSV

Download Now

You will get a confirmation message and the output will be downloaded in CSV format. You can save the file to your local system. Save options are different on the different browsers.

NAVIGATE

[Display](#)

---

[Create](#)

---

[Submit File: Monthly & 15-Min Interval](#)

---

[Submit File: Hourly Interval](#)

---

[Customer Account Information](#)

---

[Download: Daily Usage](#)

### Download: Daily Usage

---

Select a date (within the past 30 days) and the type of daily usage information you want to download

✔ You have successfully downloaded the specified daily usage information.

Usage Date

10/21/2021

USAGE INFORMATION

Consumption

Generation

DOWNLOAD FILE TYPE

CSV

Download Now

## Sync List (Suppliers Only)

Suppliers can download the sync list of their customers as of the last business day. The special set of credentials is created for each supplier to obtain the sync list. Only users logged in with those credentials will be able to see the link to download under the Navigate options. The file will be in the .csv format.

The screenshot shows the BGE AN EXELON COMPANY web application interface. At the top, there is a dark blue header with the BGE logo and the text "AN EXELON COMPANY". Below the header, there is a navigation bar with links for "Home", "Request Data" (which is underlined), and "Retrieve Output". In the top right corner, there is a "LOG OUT" link.

The main content area is titled "Request Data". Below the title, there is a paragraph of text: "Navigate between the request data options provided. **Display** returns data immediately. **Create** and **Submit File** options return usage in XML or CSV format. **Customer Account Information** enables retrieval of limited account data."

On the left side, there is a "NAVIGATE" section with a list of options: "Display", "Create", "Submit File: Monthly & 15-Min Interval", "Submit File: Hourly Interval", "Customer Account Information", "Download: Daily Usage", and "Download: Low Income Sync List" (which is highlighted).

The main content area on the right is titled "Download: Low Income Sync List". Below the title, there is a "DOWNLOAD FILE TYPE" section with the option "CSV". A blue "Download Now" button is located at the bottom right of this section.

## Retrieve Output

If you selected **Create** a request or **Submit File** request options, you can view and pick up your output files by clicking on the **Retrieve Output** link:

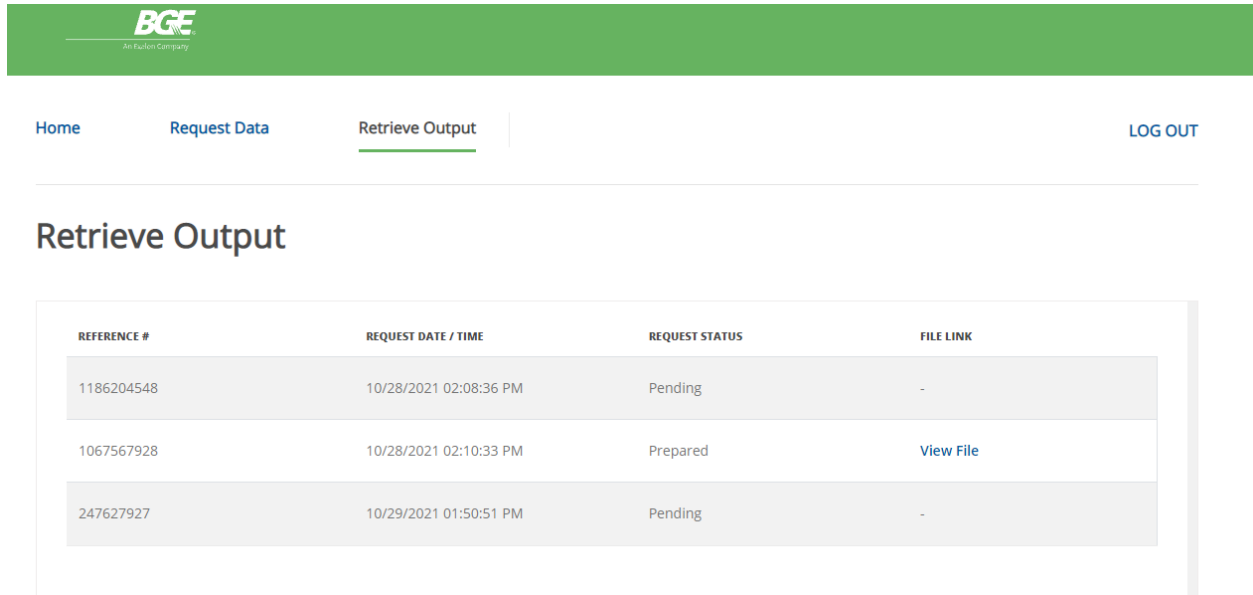
The screenshot shows the BGE AN EXELON COMPANY web application interface. At the top, there is a green header with the BGE logo and the text "AN EXELON COMPANY". Below the header, there is a navigation bar with links for "Home", "Request Data", and "Retrieve Output" (which is underlined). In the top right corner, there is a "LOG OUT" link.

You will see the reference number, Request date and time, the status of your request, and a link to the file.

For Monthly and 15-Min interval requests, your output file will be ready shortly after you request it. The time will depend on the size of the input file.

For Hourly Interval data, your file will be ready the next business day. Requests that have not been processed will be shown as Pending.

Once your job has been completed, an email notification will be sent to the email address on record in CD Web.




REFERENCE #	REQUEST DATE / TIME	REQUEST STATUS	FILE LINK
1186204548	10/28/2021 02:08:36 PM	Pending	-
1067567928	10/28/2021 02:10:33 PM	Prepared	<a href="#">View File</a>
247627927	10/29/2021 01:50:51 PM	Pending	-

When you click on the View File, the file will be downloaded in the default fashion of your browser.

## Global Alert Messages

When present, the Global Alert Messages will be displayed on the Login and Home pages. These messages will be used to communicate information like upcoming maintenance or outages to CD Web users.

**Login Page:**



## Sign In To Your Customer Data Web Account

**We Are Going Live on December 1st!**

All Companies must sign a new CD Web Agreement on or before January, 2022.

---

Your username was sent to the email address you provided upon initial sign up.

Remember username on this device ?

[Forgot username or password?](#) ?

Yes, I understand and agree to the terms and conditions I have read in the link provided below.

[View Terms and Conditions](#)

---

**Need Access?**

Complete [New User Information Form](#) and [CD Web Agreement](#). Email these to [Electric.Supplier.Relations@bge.com](mailto:Electric.Supplier.Relations@bge.com)

Home Page:

**BGE**  
An Exelon Company

Home Request Data Retrieve Output LOG OUT

**We Are Going Live on December 1st!**  
All Companies must sign a new CD Web Agreement on or before January, 2022.

## Customer Data Web

Customer Data Web provides suppliers, aggregators, brokers and 3rd party consultants with the tools to get customer consumption data. If you have any questions or run into a problem retrieving gas customer data, call 410-470-9598. If you have a problem related to retrieving electric customer data, call 410-470-6900.

### Request Data

- There are 4 ways to request data: **Display**, **Create Request**, **Submit File** or **Customer Account Information**.
- The **Display** option returns data to your screen immediately. The data is limited to 45 days of 15-Min Interval data or 12 months of Monthly Usage.
- The **Create Request** and **Submit File** options allow you to request usage for multiple accounts. 15-Min Interval and Monthly Usage data is available the same day while Hourly Interval Usage will be returned the next business day.
- The **Customer Account Information** option will allow you to retrieve limited customer data without usage details.

### Retrieve Output

Retrieve Output allows you to retrieve output files that you have requested either today or the previous business day.

[Go to Retrieve Output](#)

## Log Out

A user can log out at any time from any page by clicking on the **Log Out** link.

**BGE**  
An Exelon Company

Home Request Data Retrieve Output **LOG OUT**

Once pressing **Log Out**, you will be returned to the **Login** screen.

The CD Web application will log a user out after 20 min of inactivity. If a user attempts to **Request Data** or **Retrieve Output** after the auto log out, the operation will fail, and the user will be asked to log in again.

## Troubleshooting

No Customer Account Information found – Verify that you have entered the correct information. If entering the Name, Address, and Zip Code, verify they are entered exactly as on the bill or customer list, including middle initials, dashes, etc.

CSV file failed or no output returned – Your input file might have an extra line after a last line of data, or there is an error in formatting

The following error will populate if the user attempts to submit a .svc file for hourly interval usage from the Monthly & 15 min Interval tab:

## Submit File: Monthly & 15-Min Interval

---

### Cannot read properties of undefined (reading 'trim')

Select the output file type, upload the file and click "Submit Request" to complete the process.

The request is pending for much longer than it should when submitted a file – verify if you selected the correct request place for your type of file request

XML failed – Verify your file format

Account not found – Choice ID could be closed, in pending start status, or you entered a number that is not in BGE's record

Account found, but no data (monthly usage) – Choice ID might be new and has not been billed yet

Data not found – account could be too new, or you selected a wrong request for that Choice ID type

Unable to login – check for an extra space before or after your credentials; Your CD Web account was disabled for inactivity for 6 months.

Manually entered date is wiped out – Your date is out of the acceptable date range for the request

Log out takes a long time – Your session was timed out after 20 minutes of inactivity. Close the browser or click on Log Out button another time

The user can be re-directed to BGE.com when login into the CD Web – this could happen if deployment is underway. Please wait and try again.

## Glossary

AMI – Advanced Metering Information, Hourly AMI data is captured for all AMI metered Choice IDs

CD Web – Customer Data Web

CID – Choice ID

HI - Hourly Interval

HU – Monthly Usage

MV90 – Large service customers (primary service or GLP accounts equipped with an interval MV90 meter)

Reference Number - A unique number assigned to each job you submit